

Pima Eye Institute
Insurance, Financial and Refraction Policy

Please thoroughly read each section of our financial policy.

Thank you for choosing Pima Eye Institute for your medical eye care. We strive to deliver a top-notch eye care experience for our patients in all areas of our practice. We highly encourage our patients to revert back to this document for any future questions on how your visit will be billed in regard to the services provided and in accordance to your type of payment.

Self-Pay Patients

Payment is due in full at the time services are rendered. We do not accept cash payments.

Personal checks are accepted and are to be written out to: Pima Eye Institute.

Medical Insurance Coverage

We are not contracted with vision insurances as we are a specialist office and only accept medical insurance.

While we are contracted to provide services for numerous insurance companies, we are not contracted with all of them. It is the patient's responsibility to:

- 1.) Contact their insurance prior to their appointment to make sure our office is contracted with their insurance.
- 2.) Confirm whether or not they need to obtain a referral from their PCP (Primary Care Provider). If your insurance requires a referral, please bring that referral with you to your appointment or it can be faxed to: #520.229.1702. Please know that if your insurance does require a referral and you do not have it at the time of your visit, you may need to reschedule your appointment until you obtain that referral. Do keep in mind that referrals expire and the patient must make sure that it is up to date for each visit.
- 3.) Promptly notify our office of any and all changes as the insurance companies will not notify us. Failure in doing so could result in rescheduling of your appointment.

We will file all medical claims to the insurance you have provided us. If you fail to provide us with the correct insurance information in a timely manner, you may be responsible for the full balance of a claim. Your insurance benefit is a contract between you and your insurance company; we are not a party to that contract.

Copays

Specified specialist copays listed on your insurance card will be collected prior to your visit. If your card does not specify a copay for a specialist the claim will be billed to the insurance you have provided. Please know after the insurance processes the claim a copay may be applied at that time, this is a fee set forth in accordance to your insurance contract and not by our office.

Refraction Policy

A refraction is conducted to measure the strength of a prescription for your glasses and is not covered at our office. Patients will be held financially responsible for this fee if performed and the cost of \$50.00 must be paid in order to release the prescription. Please ask our front desk for a list of recommendations of Optometrists where you can have this done and possibly be covered by your insurance.

This does not apply to our patients that have recently undergone surgery.

Non-covered Services

Please know that some of the services you receive may be noncovered, routine, or not considered reasonable or necessary by Medicare or other insurers. It will be your responsibility to pay for these services in full if your insurance denies any charges.

Financial Difficulty

In the event a patient may be dealing with financial stress or difficulties, please give our Billing Manager, Celina, a call to discuss if there are any further options for you. #520.229.1554 press option 3.

By signing this, you fully understand our financial policy and will be given a copy of this onto your patient portal.

Print Name:

Date:

Signature:
